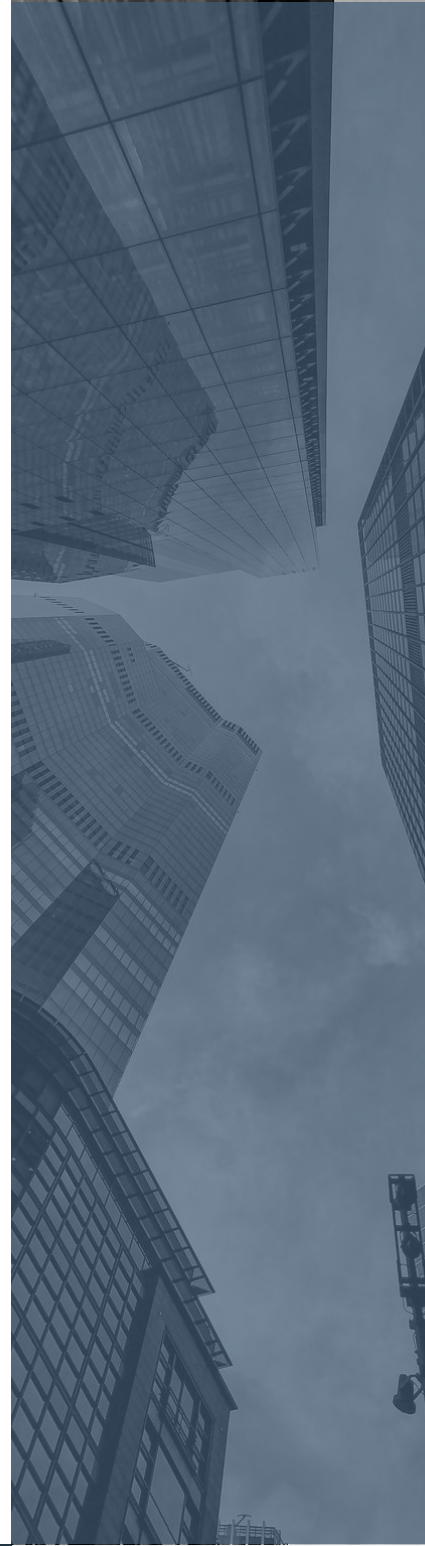


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# How Rockwell scales Secure Enterprise AI with QAnswer

~THE QA COMPANY

Rockwell turns hours into seconds for 100s  
of employees with QAnswer agentic AI.



# Overview

Rockwell Automation is a Fortune 500 global leader in industrial automation and digital transformation.

With 2024 revenue of **\$8.26 billion** and a **workforce of ~27,000 worldwide**, Rockwell combines advanced technology with human expertise to help manufacturers drive productivity and sustainability.



## Scattered Knowledge

But inside an enterprise this large, **critical knowledge** was scattered across multiple **knowledgebases** and **applications**, slowing down engineers, operators, and business teams.

## Critical Demand

Rockwell needed a secure, centralized, enterprise AI solution to make **information accessible to everyone** —instantly. That's where **QAnswer's agentic AI** platform came in.



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## Inside Rockwell: How QAnswer fits into everyday work?



Lydia Rasmussen

Research and Digital Asset Management Librarian, Rockwell Automation

“ QAnswer is an innovative, customizable, and very user-friendly AI tool perfect for private corporate data. QAnswer does not store any of your data which was a deal breaker for our group. The bots keep your data private for just yourself unless you deliberately share with others. It allows you to upload docs, pdfs, rdf, ppts, and allows you to upload data from a variety of sources (OneDrive, SharePoint, OneNote, websites, etc.) which has encouraged more and more of our teams to utilize QAnswer for all variety of projects. We have created bots for our Market Intelligence updates, for our library collections, vital information for our executives, for various product help guides, etc. Additionally, the ability to extract data via the Data Extractor tool has been vital to our competitive intel team. Overall, QAnswer has been working far better for most of our teams than any other AI that we have tested.

”

# The challenge: Information everywhere, answers nowhere



Rockwell's institutional knowledge was scattered across silos — **SharePoint, OneDrive, PDFs, emails, documents, and internal systems.**

Finding the right answer often took far too long, **slowing support, frustrating employees, and reducing efficiency** across teams. **The result?**

## Employees were:



Spending too much time searching for critical information



Re-creating work that already existed but was hard to locate



Losing hours gathering context before meetings or decisions



Struggling to extract insights buried in technical catalogs

# Enterprise Intelligence

They had tested several AI tools. But when it came to **research and competitive intelligence**, QAnswer became the standard.



Hallucinations with technical content.

Accuracy issues



Data leaving corporate walls.

Security concerns



Couldn't connect existing knowledge systems.

Integration gaps

## That's why Rockwell chose QAnswer.



# Solution: Turning knowledge into instant answers

Rockwell needed more than a search bar. They needed a **secure, centralized AI platform** that could cut through silos and deliver instant, reliable answers.

**Deployed on-premise**, QAnswer quickly became the go-to platform across Rockwell for institutional knowledge.



## With QAnswer, employees could:

✓  
Ask complex questions and get instant, cited answers.

✓  
Auto-complete recurring PDF templates with natural language.

✓  
Summarize reports, meeting logs, and technical documents in seconds.

✓  
Extract structured data from dense product catalogs into clean CSVs.

✓  
Connect natively with SharePoint, OneDrive, OneNote, emails, and more.

## Rockwell Research Library

QAnswer also integrates seamlessly with the **Rockwell Research Library**, making curated institutional knowledge instantly accessible.



## Source Control

A unique feature lets employees control how many top extracts are pulled as sources for each answer, **minimizing hallucinations** and ensuring every response is grounded in trusted content.





## Results: Measurable impact across Rockwell

Since deployment, QAnswer adoption at Rockwell has grown rapidly — delivering value far beyond faster answers.

It has given employees knowledge at their fingertips, time back in their day, and a centralized, secure AI solution they can trust.

### Key outcomes



**490+**

Active users onboarded



**1900+**

AI assistants created



**9500+**

Messages exchanged



## Impact in action:

QAnswer isn't just saving Rockwell time — it's **transforming how employees access knowledge, collaborate across teams, and put enterprise data to work securely.**

90%

**Reduction in time-to-answer** → engineers resolve technical queries in minutes, not hours.

50%

**Faster meeting prep** → teams spend less time gathering context, more time making decisions.

2X

**Speed in competitive analysis** → structured insights extracted instantly from product catalogs.



**Repetitive admin tasks eliminated at scale** → template filling routine workflows now complete in seconds.



# Turn enterprise knowledge into instant answers!

Centralize fragmented data with **AI that integrates natively** and keeps your **information fully protected**.



## Future: Building an AI-native enterprise

### What's next for Rockwell?

With hundreds of employees already leveraging QAnswer daily, Rockwell is scaling deeper into workflows and decision processes. They're embedding **agentic AI** not as a future concept, but as a daily tool that unlocks new levels of efficiency and insight across their global operations.

By transforming scattered knowledge into a **unified competitive advantage**, Rockwell, powered by QAnswer, is laying the foundation for an AI-native enterprise.



# Ready to bring QAnswer to Your Enterprise?

Trusted across the **US and EU** — from the **Smithsonian** to the **European Commission**, QAnswer powers secure AI for institutions that demand accuracy, privacy, and performance at scale.

**Reclaim your time today!  
Book a free demo.**

**Email**

[info@the-qa-company.com](mailto:info@the-qa-company.com)

**Website**

[www.qanswer.ai](http://www.qanswer.ai)

**LinkedIn**



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